# Εισαγωγή στον Προγραμματισμό

Εισαγωγική ενότητα (25%) : Βασικές έννοιες και τομείς της Επιστήμης Υπολογιστών 5<sup>η</sup> και 6<sup>η</sup> ομιλία

Παναγιώτης Τζουνάκης

Φθινόπωρο 2021





# World Wide Web: Παρασκήνιο & Θεμέλια

### Αντικείμενα παρουσίασης:

- Κέντρα Λειτουργίας Δικτύων (Network Operation Centers – NOCs)
- Οργανισμοί (Organizations)
- Σύλλογοι / Κοινότητες (Societies / Communities)
- Υποδομές (Infrastructures)
- Υπηρεσίες (Services)
- Δραστηριότητες (Activities)



# World Wide Web: Παρασκήνιο & Θεμέλια

### Στόχοι παρουσίασης:

- Present the most important real artificial network.
- Identify the infrastructures that make the web function.
- Identify the different interconnected networks.
   These networks are different, but there are harmonious correspondences which guarantee the overall functionality.





# Σύντομο ιστορικό

http://en.wikipedia.org/wiki/History\_of\_the\_Internet

Government-built Internet or private-sector-build?

NEITHER & BOTH! Nowadays,

Internet = "commons-based peer production."

Build by a human open, decentralized, peer network

+

Web is built on Top of the Internet











ittp://www.internethallof



Celebrating people who bring the Internet to life

INDUCTEES

NOMINATIONS INTERNET HISTORY SPEAKERS PRESS BLOG ABOUT

In this section:

2014 Inductees 2017 Inductees

Inductees Alphabetically 2012 Inductees 2013 Inductees

INDUCTEES

HOME / INDUCTEES / 2017 INDUCTEES

TERNET HALL OF FAME INDUCTEES

GLOBAL CONNECTORS





Jaap Akkerhuis



Ira Fuchs



Yvonne Marie Andrés

Alan Emtage



Shigeki Goto

Nabil Bukhalid





Ed Krol



Ermanno Pietrosemoli



Tracy LaQuey Parker



Tadao Takahashi



**Craig Partridge** 



Florencio Utreras



Jianping Wu





# World Wide Web Hall of Fame @ First International Conference on the World-Wide Web (1994)

- Tim Berners-Lee, CERN
- Marc Andreessen, Netscape Communications Co., formerly at NCSA
- Eric Bina, Netscape Communications Co., formerly at NCSA
- Kevin Hughes, Honolulu C.C., now at Enterprise Information Technologies
- Rob Hartill, Los Alamos National Lab, formerly at U. Wales College at Cardiff
- Lou Montulli, Netscape Communications Co., formerly at U.
   Kansas

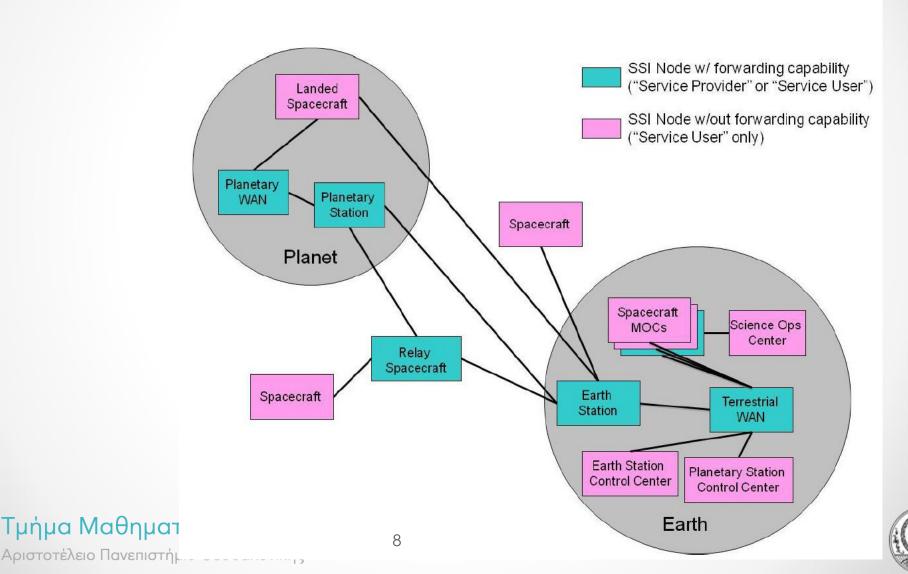


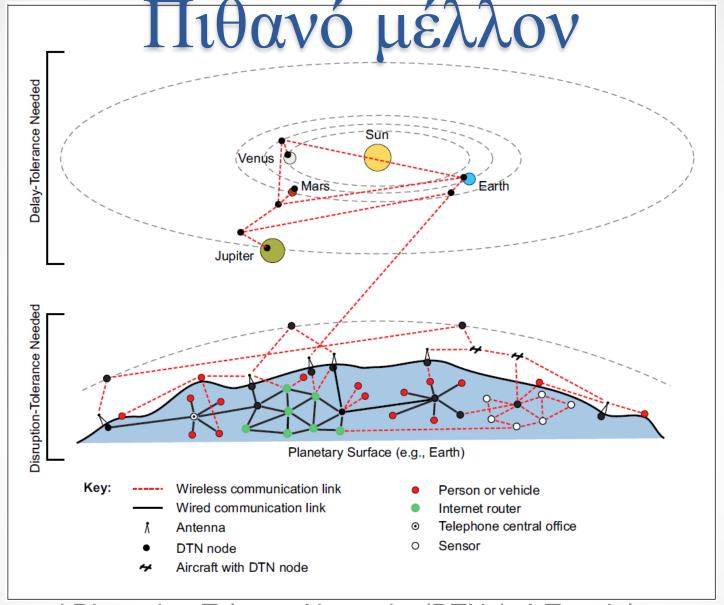


# Πιθανό μέλλον

http://ipnsig.org/wp-content/uploads/2012/07/SISG-Operations-Concept-for-SSI-final-version.pdf

Operations Concept for a Solar System Internetwork (SSI)
IOAG.T.RC.001.V1





Delay- and Disruption-Tolerant Networks (DTNs): A Tutorial

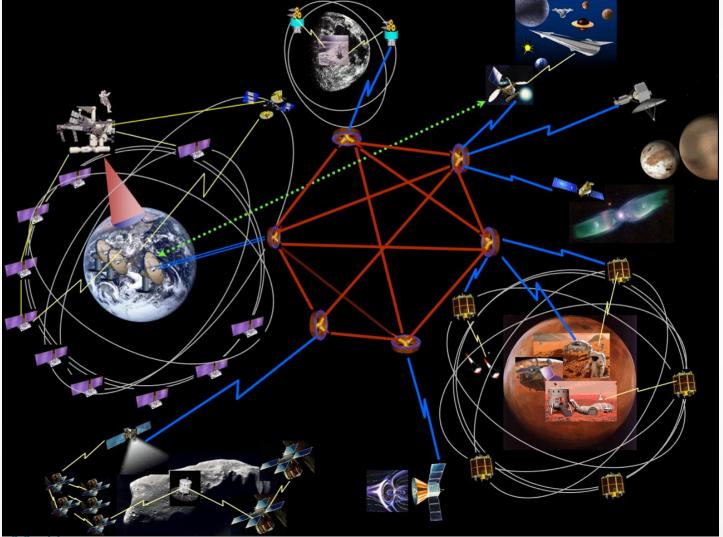
\_http://ipnsig.org/wp-content/uploads/2012/07/DTN\_Tutorial\_v2.04.pdf





#### Update: <a href="https://www.nasa.gov/content/dtn">https://www.nasa.gov/content/dtn</a>

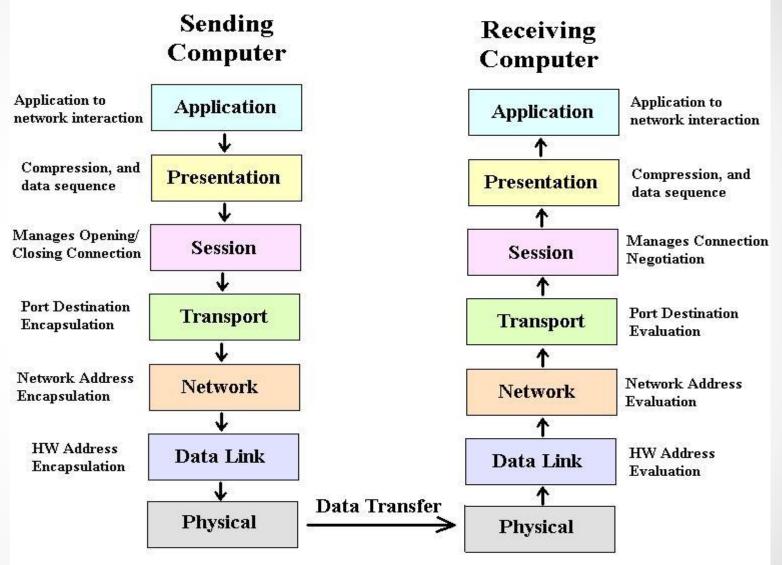
#### NASA Disruption Tolerant Networking







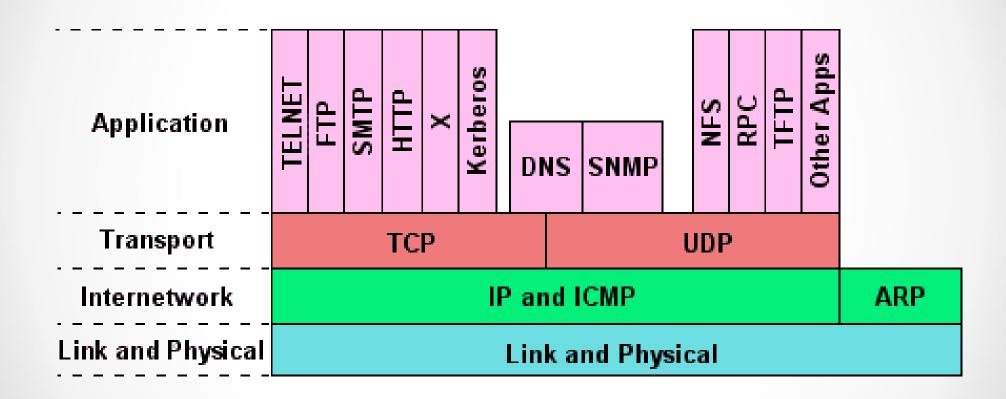
#### **Network Layer Interaction**







### Ad hoc Internet protocol stack







#### **OSI Model**

#### << Back

Layer #	Name	Mnemonic	Encapsulation Units	Devices or Components	Keywords/Description
7	Application	All	data	PC	Network services for application processes, such as file, print, messaging, database services
6	Presentation	People	data		Standard interface to data for the application layer. MIME encoding, data encryption, conversion, formatting, compression
5	Session	Seem	data		Interhost communication. Establishes, manages and terminates connection between applications
4	Transport	То	segments		End-to-end connections and reliability. Segmentation/desegmentation of data in proper sequence. Flow control
3	Network	Need	packets	router	Logical addressing and path determination. Routing. Reporting delivery errors
2	Data Link	Data	frames	bridge, switch, NIC	Physical addressing and access to media. Two sublayers: Logical Link Control (LLC) and Media Access Control (MAC)
1	Physical	Processing	bits	repeater, hub, transciever	Binary transmission signals and encoding. Layout of pins, voltages, cable specifications, modulation

#### OSI comparision with TCP/IP Protocol Stack

OSI#	OSI Layer Name	TCP/IP#	TCP/IP Layer Name	<b>Encapsulation Units</b>	TCP/IP Protocols
7	Application			data	FTP, HTTP, POP3, IMAP, telnet, SMTP, DNS, TFTP
6	Presentation	4	Application	data	
5	Session			data	
4	Transport	3	Transport	segments	TCP, UDP
3	Network	2	Internet	packets	IP
2	Data Link	1	Network Access	frames	
1	Physical	1		bits	

Hosted at Novgorod State University

### http://www.vlsm-calc.net/models.php





### Εξέλιξη του Internet

1. Simplification of lower network layers, after the "Protocol Wars" (OSI, SNA, DECNET, appletalk, etc., ..... and TCP/IP) of the 1980s, and early 1990s.

"We reject kings, presidents and voting. We believe in rough consensus and running code.": David Clark at a 1992 talk describing the Internet Engineering Task Force





### Εξέλιξη του Internet

2. Convergence of applications, technologies and networks

Voice

Video

Data

Storage

V

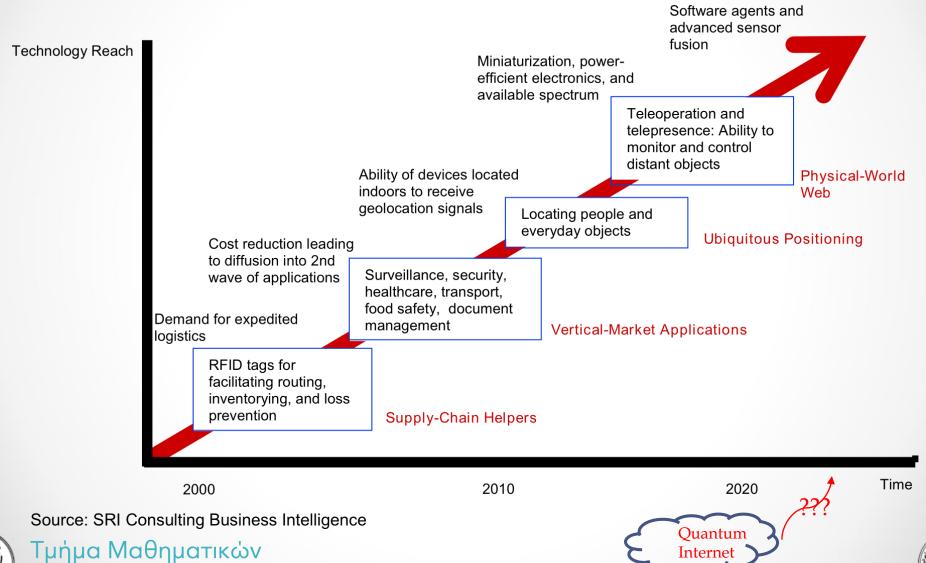
Broadband IP network





### Εξέλιξη του Internet

#### TECHNOLOGY ROADMAP: THE INTERNET OF THINGS





Αριστοτέλειο Πανεπιστήμιο Θεσσαλονίκης

Bλέπε https://datatracker.ietf.org/doc/draft-irtf-qirg-principles/

# Εισαγωγή ευρυζωνικών υπηρεσιών (broadband services)

- High Return On Investment per user, leading to sustainable and (in long term) profitability
- Cut costs & increase productivity in public sector
- Sectors for immediate application: health, education, lift of social / geographical exclusions



# Broadband services

- Basic network services are prerequisite
   DNS, directory services, e-mail, web, ftp, etc.
- Value added network services
  - Application & document sharing, video/audio only conference, video e-mail, online gaming, streamed video, digital music, VoIP, sync/async distance learning, etc.



# Προσφορά ευρωζωνικών υπηρεσιών

There is no single "killer application"!!!

SOLUTION: services 'bouquets':

- High speed
- o"always on" characteristic
- oflat fee





# Ταξινόμηση υπηρεσιών

- security & data services
  - o VPN, firewalls, parental controls
- entertainment
  - o Video on Demand, Music on Demand, Internet Radio
- Advanced telecommunications
  - VoIP, Video telephony, mobility
- Tele-control / smart buildings
  - o security, surveillance, utility management





# Οργάνωση

- Networks (Classes A E, + CIDR, IPv4/IPv6)
- Autonomous Systems (AS)
- Network Operations Centers (NOCs)
- Internet Operation =

"Collaboration, Collaboration, Collaboration"!!!

Since 9/2010 the Task Force on Network Operation Centers (TF-NOC) brings together NOC managers, engineers, developers, operators, controllers and project managers interested in NOC functions ...

See http://wiki.geant.org/display/SIGNOC/SIG-NOC+Special+Interest+Group+-+Network+Operations+Centre

http://www.geant.org





# Οργάνωση

#### Staff:

- roles (request routing, specialized addressing of requests)
- coverage (place time of response / address of issues),
- Jurisdiction responsibilities (administrative boundaries, obligations)
- NOC organization (centralized hierarchy, distributed structures, external assignments)
- Integration of tools and methodology of work





# Οργάνωση

Profile of network users and NOC services

 A framework of NOC obligations against users (Service Level Agreements - SLAs, Service usage Regulations)

 Methods – Tools to communicate with users and manage them





# Οργάνωση: Documentation at NOC

- What kind of information is documented at NOC?
- Internal / external documentation
- Tools to create, maintain, promote documentation
- Best Practices





# Διοίκηση

Internet governance: shape the evolution and use of the Internet

Who? Governments, private sector, civil society

How? Develop and apply

What? norms, rules, decision-making procedures, and programs





# Διοίκηση: Όργανα διακυβέρνησης

- Internet Assigned Numbers Authority (IANA) ==>>
   Internet Corporation for Assigned Names and Numbers (ICANN)
- Regional Internet Registries (RIRs)
  - o ARIN, RIPE NCC, APNIC, LACNIC, AfriNIC
- Internet Society (ISOC)
- Internet Architecture Board -->> ISOC
- Internet Engineering Task Force (IETF) -->> ISOC
- Internet Engineering Steering Group (IESG)
- Internet Research Task Force
- Internet Research Steering Group
- Internet Governance Forum





#### Internet bodies

- Internet Engineering Task Force (IETF)
- Internet Assigned Numbers Authority (IANA)
- ICANN the Internet Corporation for Assigned Names and Numbers
- Internet Society (ISOC)
- Number Resource Organization
- Regional Internet Registry (RIR)
- Internet Research Task Force (IRTF)
- Internet Architecture Board (IAB)

#### **United Nations bodies**

- Internet Governance Forum
- World Summit on the Information Society
- Working Group on Internet Governance





# Internet & Web standards

- Recommendations published by the World Wide Web Consortium (W3C)
- Internet standard (STD) documents published by the Internet Engineering Task Force (IETF)
- Request for Comments (RFC) documents published by the Internet Engineering Task Force
  - Internet Draft -> Proposed Standard (RFC) -> Internet Standard
- Standards published by the International Organization for Standardization (ISO)
- Standards published by Ecma International (formerly ECMA)
- The Unicode Standard and various Unicode Technical Reports (UTRs) published by the Unicode Consortium
- Name and number registries maintained by the Internet Assigned Numbers Authority (IANA)





# Semantic Web

Convert the web of unstructured and semi-structured documents into a "web of (linked) data"

#### Frequently Asked Terms:

- Web 3.0
- Dataset
- Linked Data
- Open Data
- Resource Description Framework (RDF)
- DBpedia
- Ontologies

- Web Ontology Language (OWL)
- SPARQL
- Simple Knowledge Organization Systems (SKOS)
- Open Knowledge Foundation (OKFN)
- Comprehensive Knowledge Archive Network (CKAN)





# Διοίκηση:

# Χρηματοδότηση

### Sources

- AUTh annual budget
- AUTh Research Committee
- Competitive Research projects

# Indicative Expenditure categories

- Hardware, software, equipment
- Other / maintenance support
- disposables
- Personnel salaries
- Travel expenses





### 1) Monitoring:

- Traffic monitoring
  - Observation and measurement of the evolution of the traffic on an interface or line.
- Fault monitoring
  - Checking and tracing of failures and errors in network equipment and lines.
- Physical Infrastructure monitoring
  - Observation of physical parameters like temperature, humidity, open doors, etc.
- Flow monitoring
  - Observation of the sets of packets passing a point in the network during a certain time interval.
- Routing monitoring
  - Viewing of the IP routes from/to an AS and the routing protocols employed.
- Multicast monitoring
  - Observation of multicast topology and availability.
- Logging
  - Storage of the records of events from devices.



### 2) Problem management:

- Alarming
  - Getting warnings about problems or incidents.
- Diagnostic
  - Following a procedure in order to identify the source of a problem.
- Sniffing/analyzing
  - Investigating inside the packets of data to find the origin of a problem or malfunction.

### 3) Performance management

- Passive or active measurement of the throughput of a connection to analyze its efficiency.
- 4) Multi-domain management
- Management of connections that traverse several management domains.
- 5) Reporting and statistics
- Querying of data sources for reference and statistics.





### 6) Ticketing

Process for the tracking of incidents, problems or tasks

### 7) Change management

Controlling and recording of changes in values, technologies, etc.

### 8) Configuration management and backup

 Control and backup of the configuration for the routers, switches and other pieces of equipment.

#### 9) Chat/communication/coordination

Communication with people, either in the same institution or in other institutions.

### 10) Knowledge management/documentation

Storing and sharing knowledge information to improve the efficiency in an organization.

### 11) Security management

 Control of physical and logical resources to avoid third parts from attacking the resources of an institution.





### 12) Inventory management

 Organization and control of information about an institution's devices, materials and products.

#### 13) Resources management

 Organization and control of logical resources such as IP addresses, AS numbers, circuits numbers, topology documentation, etc.

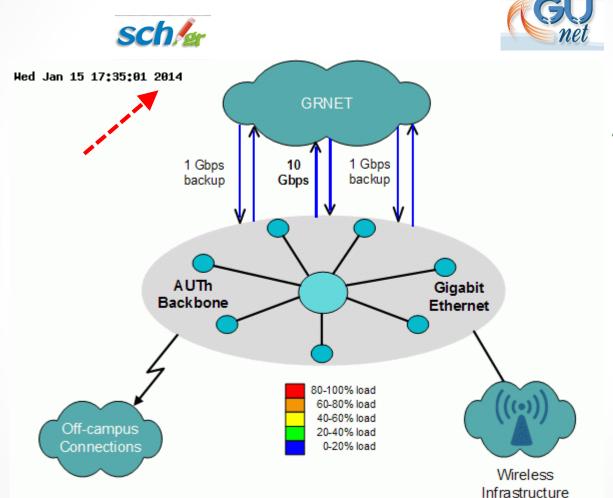
#### 14) Out-of-band access

Access to the network devices of an institution from an external network





# Internet infrastructures at A.U.Th.







# The Network

- Intranet:
  - Networking for secretariats, datacenters, etc.
  - 0 10.0.0.0, 192.168.0.0
- Internet (IPv4):
  - o 155.207.0.0 (AUTH-NET)
  - o 192.104.147.0 (AUTH-TO-OTHERS)
  - Autonomous System: AS-5470
  - o auth.gr, απθ.gr
- Internet (IPv6 enabled):
  - o ID: W1-GR-00002188





### The Network

 Infrastructures at AUTh (fiber optic cabling, wireless links, switches, routers, servers, etc.)

- Services maintained and offered at AUTh (email, voice, video, web services, etc.)
- E-infrastructures/"middleware": LDAP, PKI, AAI)

 Tools for administration and monitoring of the network (netcop, nagios, etc.)



https://it.auth.gr/el



#### Πραγματοποιήστε μία τηλεδιάσκεψη

Είστε διδάσκων ή θέλετε να πραγματοποιήσετε μία τηλεδιάσκεψη με την ομάδα σας;

Δείτε τις οδηγίες για εφαρμογές τηλεδιασκέψεων (Zoom, BBB, Skype for Business, Google Meet) που παρέχονται στα μέλη του ΑΠΘ σε αυτήν την ιστοσελίδα.

#### Εφαρμογές τηλεδιασκέψεων











BigBlueButton

Zoom

Skype for Business

Google Meet

Microsoft Teams

#### Σύντομες οδηγίες

Θέλω να αποκτήσω ασύρματη πρόσβαση στο δίκτυο

Θέλω να αλλάξω/επαναφέρω τον κωδικό μου

Ποιό είναι το περιβάλλον που συγκεντρώνει όλες τις ηλεκτρονικές υπηρεσίες του ΑΠΘ σε ένα σημείο;

Περισσότερα...

#### Ανακοινώσεις Δράσεις Διαγωνισμοί Εργασία

14/10/2020 Αποκλεισμός μηνυμάτων email με συνημμένα έγγραφα Microsoft Word

AATLAD and Convict Websel

#### Είμαι

Φοιτητής

Διδάσκων

Προσωπικό

Απόφοιτος

Υπηρεσίες για όλα τα μέλη του ΑΠΘ

#### Κατάσταση υποδομής και υπηρεσιών



Πρόβλημα σε κύριο σύστημα παραγωγής που επηρεάζει όλους τους χρήστες

#### Υποστήριξη





2310 999000 2310 999100



support@auth.gr

#### Δημοφιλέστερες υπηρεσίες



To email μου



Ιδρυματικός λογαριασμός



Ασύρματη πρόσβαση



Υπηρεσίες ηλεκτρονικής γραμματείας φοιτητών

#### Χρήσιμα links

Ευρετήριο προσώπων Ευρετήριο μονάδων ΑΠΘ Υάρτης σημείων παρομαίας ΛΠΟ



### Cabling: Activities

- Study and supervision of new installations and expansions of network cabling infrastructure
- Location and repair of faults and maintenance of network cabling structure
- Maintenance and cleaning of network node locations
- Operation of the Cabling Management System (CMS) and data entry to it





### Cabling: Activities

- Monitoring and administration of Uninterruptible Power Supplies (UPS) for NOC
- Study, supervision and maintenance of electrical power facilities in NOC and network premises
- Study and supervision of air conditioning facilities (NOC premises, data centers and network node locations)





### **Network Documentation**

- Floor plans including network outlet positions (in Visio)
- Imprinting of copper distribution boxes in .doc format
- Imprinting of fiber optic distribution boxes in .xls format
- Data structures for network outlets per building, per floor in MySQL DB. Web based management application (NOCWeb).
- Files of measurement data and respective viewers for outlet certification





# Floor plan with network outlets



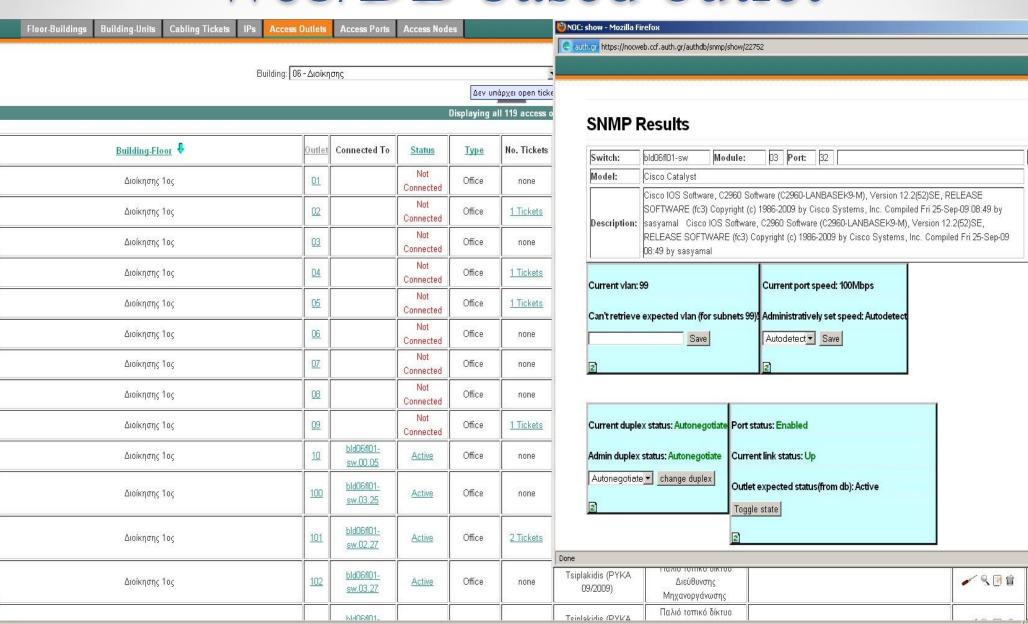
Αριστοτέλειο Πανεπιστήμιο Θεσσαλονίκης Τμήμα Μηχανικών Χωροταξίας και Ανάπτυξης Βέροια- Κτίριο Α (γραμματεία)







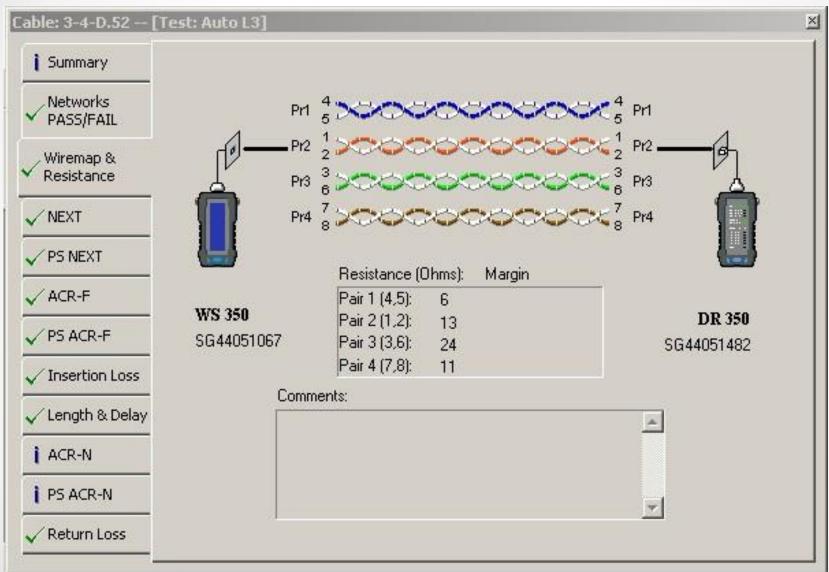
# Web/DB based outlet



CALL SO

Done

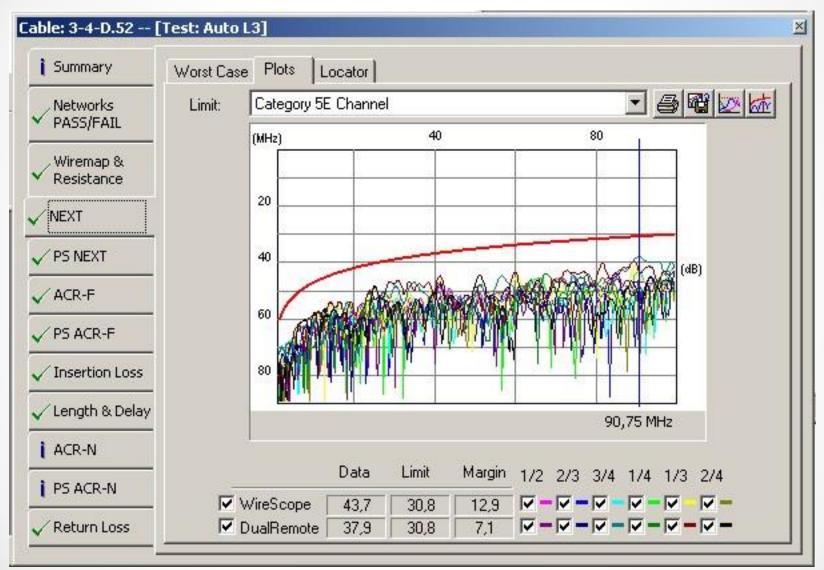
# Outlet measurement &







## Outlet measurement & certification







### Cabling: Problem solving

- Registration of user problems through ticket opening from helpdesk.
- Locating faulty network outlets by checking data bases, floor plans, distribution boxes files and certification measurements
- Technician on site call
- Check of cabling and outlet
- Damage repair





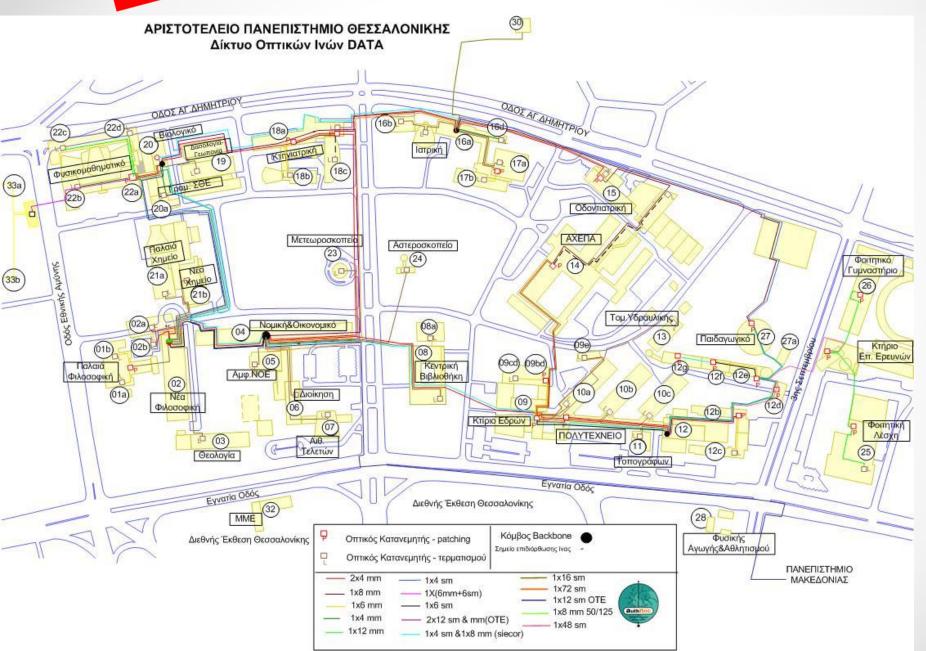
### Cabling: Tools

- Fiber and copper cabling control instrument (cable tester).
- Network function control instrument (network tester).
- Tools to terminate copper (UTP) outlets
- Tools to terminate cables at patch panels in network nodes.
- Various small tools for UTP and power cabling (stripper, screw drivers, multimeters, etc).





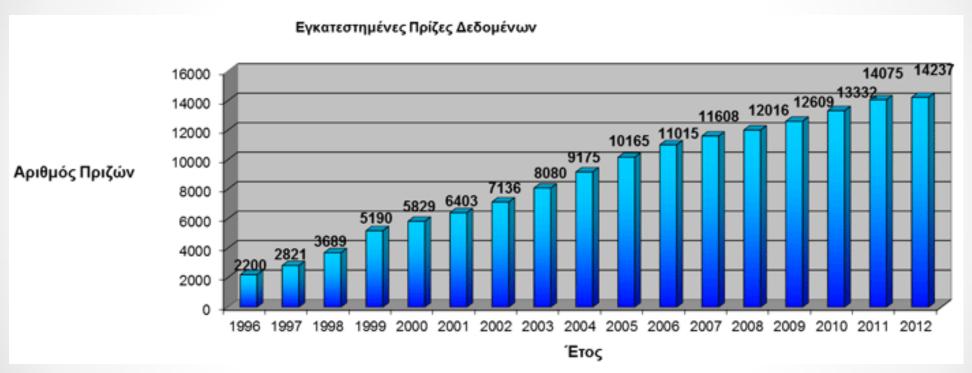
# ©2014Fiber optics network at AUTh





### Indicative statistics

### Long-term gradual deployment!



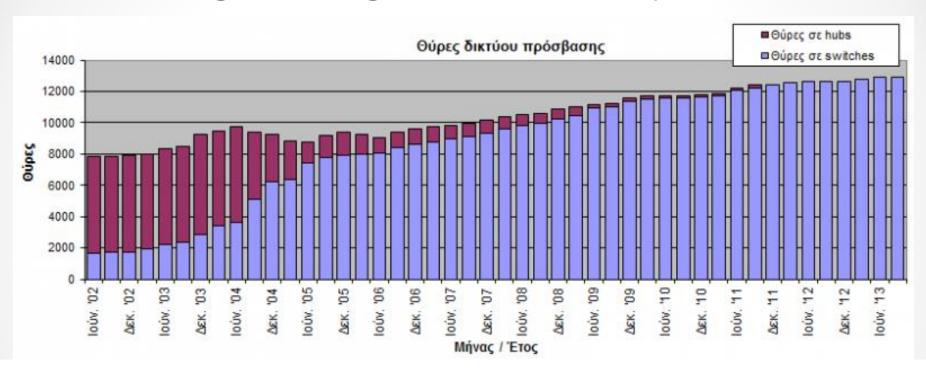
17 network expansion phases 1995 - 2011





### Indicative statistics

### Long-term gradual deployment!

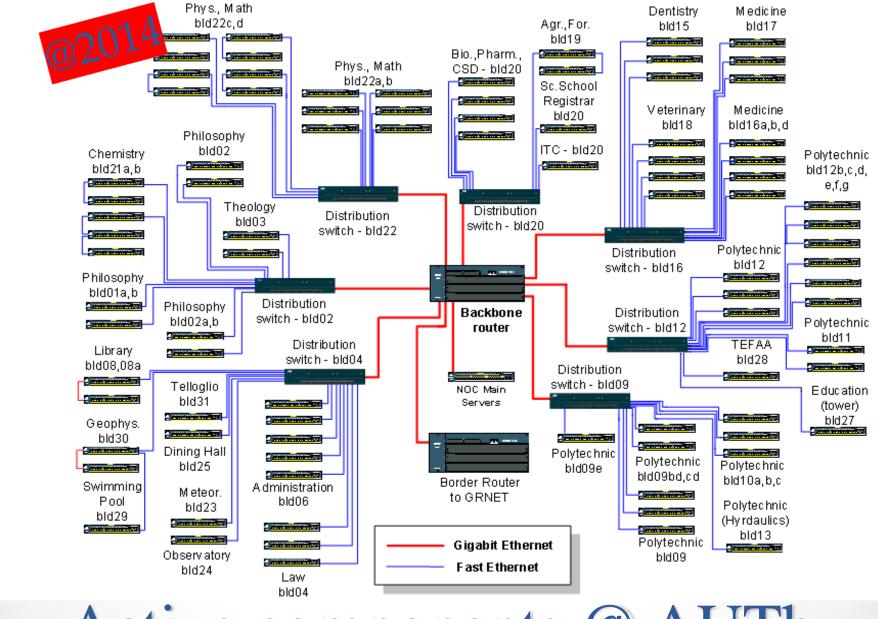


User access ports:

Transition from shared to switched ethernet 2002 - 2011











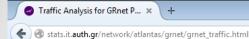


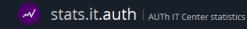
### Activities

- Routers and ethernet switches
- Connections to remote units
- Connections to the Internet through GRNET
- Detection and resolution of security and network abuse incidents ("in-house" software development)
- Installation and configuration of firewalls
- Network traffic and usage statistics (MRTG, IP accounting)









#### Traffic Analysis for GRnet Primary Link

System: atlantas.ccf.auth.gr

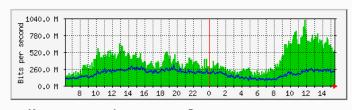
Interface: Vlan503

Max Speed: 10 Gbps

### MRTG statistics

The statistics were last updated **Wednesday**, **15 April 2015 at 15:30**, at which time **'atlantas.ccf.auth.gr'** had been up for **81 days**, **2:37:04**.

#### 'Daily' Graph (5 Minute Average)

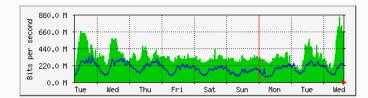


 Max
 Average
 Current

 In
 1013.3 Mbps (10.1%)
 384.5 Mbps (3.8%)
 543.0 Mbps (5.4%)

 Out
 332.4 Mbps (3.3%)
 187.4 Mbps (1.9%)
 219.9 Mbps (2.2%)

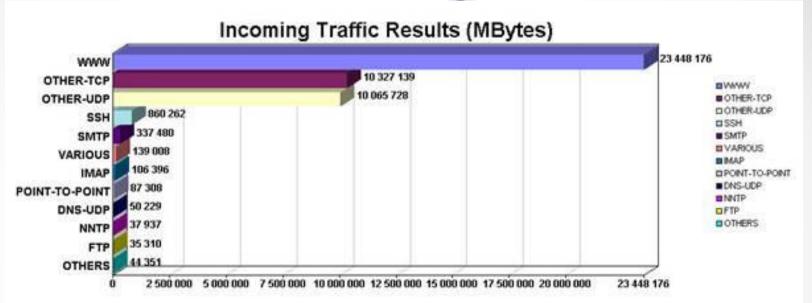
#### 'Weekly' Graph (30 Minute Average)

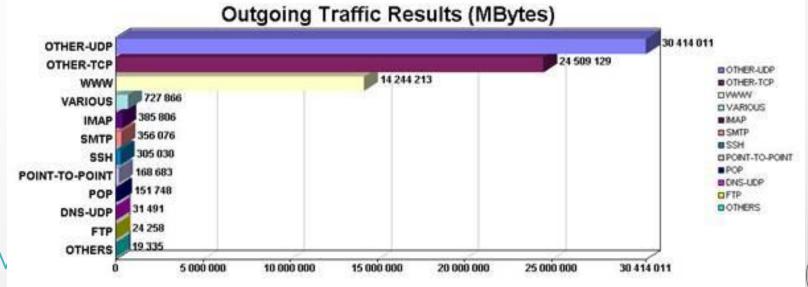






# IP accounting data









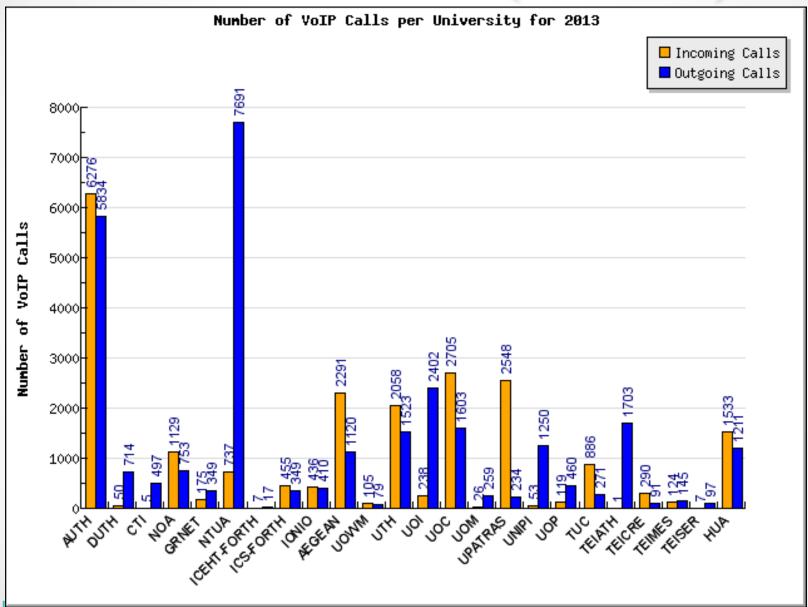
### Activities

- IP telephony and Voice over IP
  - Call switching to other academic institutions
  - Telephony provision to 4 remote units
  - IP telephony for NOC
- "Contact Center" for NOC helpdesk (serving AUTh and Greek School Network users)
- Wireless LANs (hundreds of access points under NOC administration)
- Dial-up service (through PSTN)
- 2<sup>nd</sup> level support for the GSN





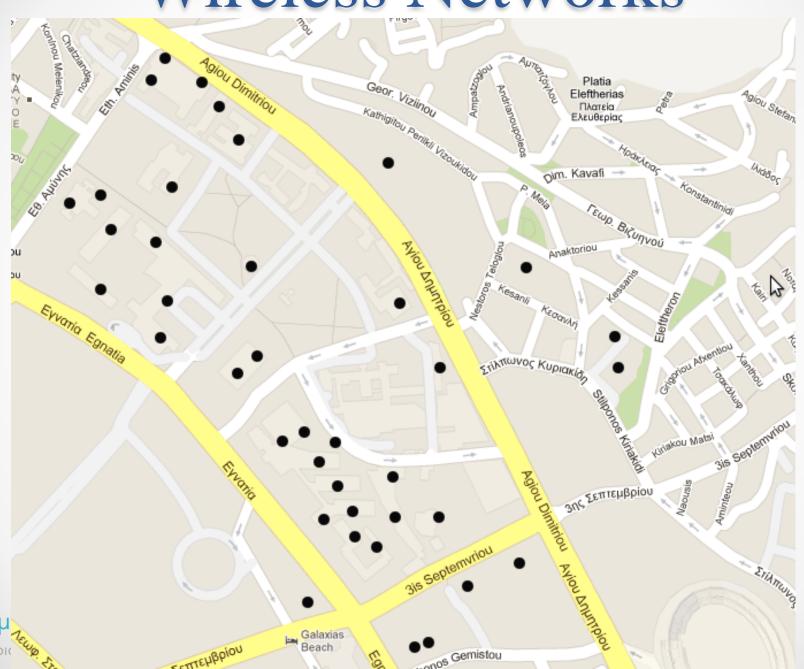
# VoIP statistics (GUnet)







# Wireless Networks





# Wireless networks (AUTh startup)

#### Καλώς ήρθατε στο ασύρματο δίκτυο

του Αριστοτελείου Πανεττιστημίου Θεσσαλονίκης!

Η πρόσβαση στο δίκτυο δεδομένων του ΑΠΘ μέσω ασύρματης υποδομής παρέχεται από το Κέντρο Λειτουργίας Δικτύου του ΑΠΘ.

#### ΕΝΗΜΕΡΩΣΗ:

Συνδεθήκατε σε ένα δίκτυο με **περιορισμένη πρόσβαση**, στο οποίο μπορείτε:

- Να αποδεχθείτε την κεντρική αργή πιστοποίησης HARICA
- Να δημιουργήσετε τον ιδρυματικό λογαριασμό σας, αν δεν διαθέτετε ήδη
- Να πάρετε οδηγίες για τη ρύθμιση της ασύρματης συσκευής σας για πρόσβαση στα δίκτυα:
  - eduroam (συνιστώμενο)
  - AUTh web connect (για περιστασιακή χρήση)

Για τεχνική υποστήριξη, επικοινωνήστε με το ΚΛΔ

#### Προχωρείστε στο noc.auth.gr



Δικτύου Α.Π.Θ.

Συνέχεια







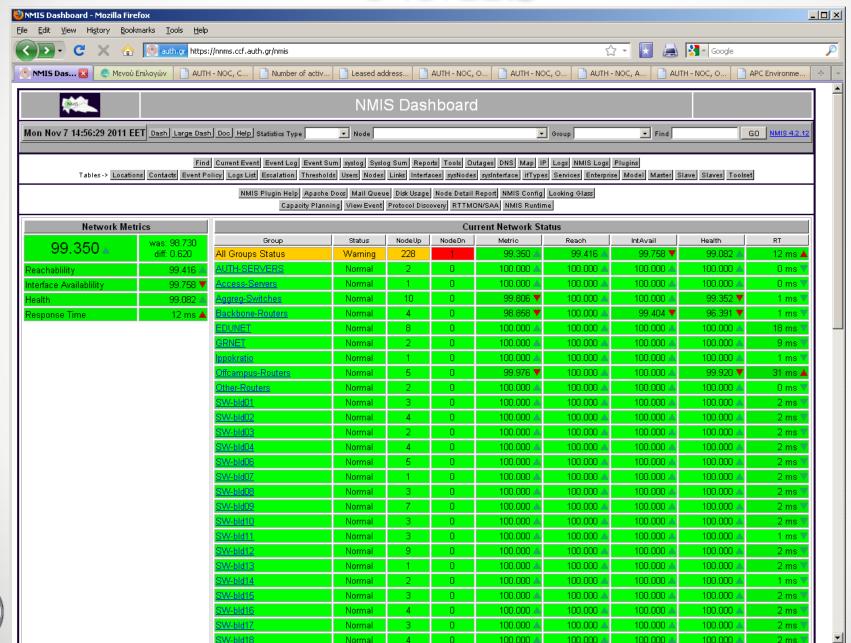
### Platforms for management & services

- Network Monitoring:
  - NMIS (freeware)
  - Scripts developed "in-house"
- Statistics:
  - MRTG, Cacti, RRDtool, nfdump (freeware)
  - Scripts and sw application developed "in-house"
- Telephony & telephone user helpdesk system
  - Cisco Unified Communications Manager
  - Contact Center Express (Cisco)
- Access points Management
  - Wireless LAN Controller (Cisco)
  - Wireless Control System (Cisco)





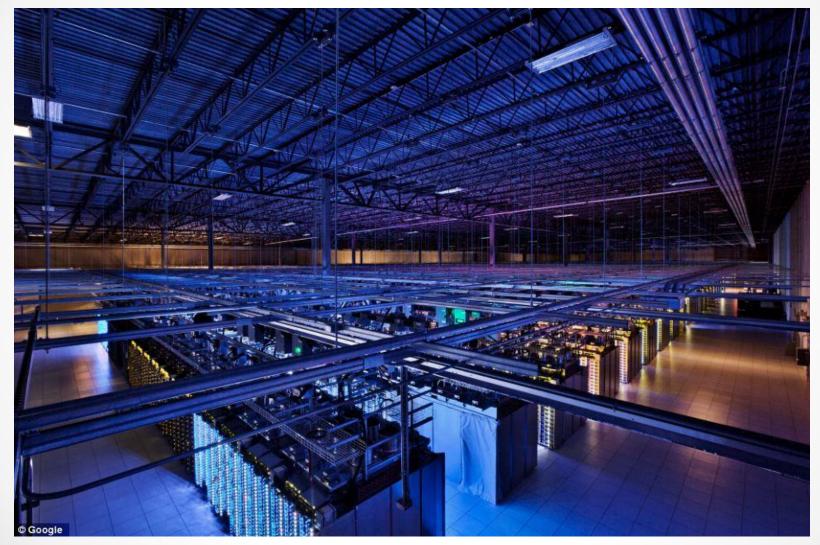








# Google 115.000 m<sup>2</sup> Datacenter @ Iowa





# Datacenter @ Ministry of Education









# AUThs' Central Datacenters at NOC: economies of scale at the University level

- Strategy
- Infrastructures
- Blade servers
- Network Attached Storage (NAS)
- Virtualization





# Strategic issues

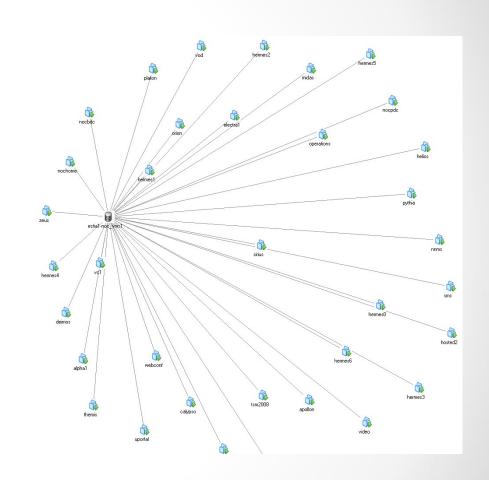
- Data protection
  - Central repository (storage consolidation)
  - Synchronization between two points (replication)
- Protection from hardware failures
  - Protection from faults in HW (servers + disks)
  - Live virtual machine migration
- Optimum resource exploitation
  - o processor, memory, storage, network
  - Dynamic management
  - Easy allocation
- Economies of scale





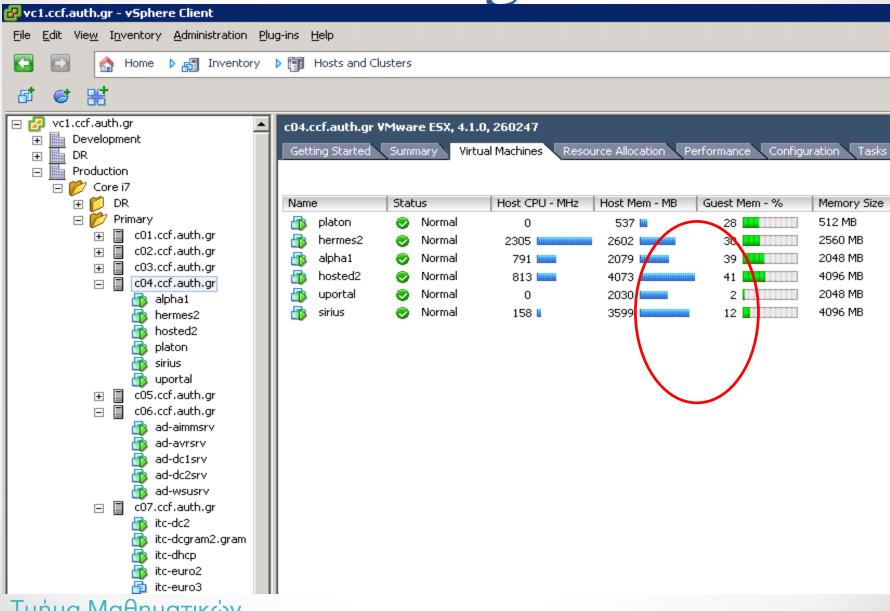
### Virtualization implementation

- 2006 first try of «virtual servers» through vServers
- 2009 after trials and comparison, the VMware commercial solution is adopted
- 2011- 30+1 hosts host 103
   VMs
- Enough "horse power' to double VM population





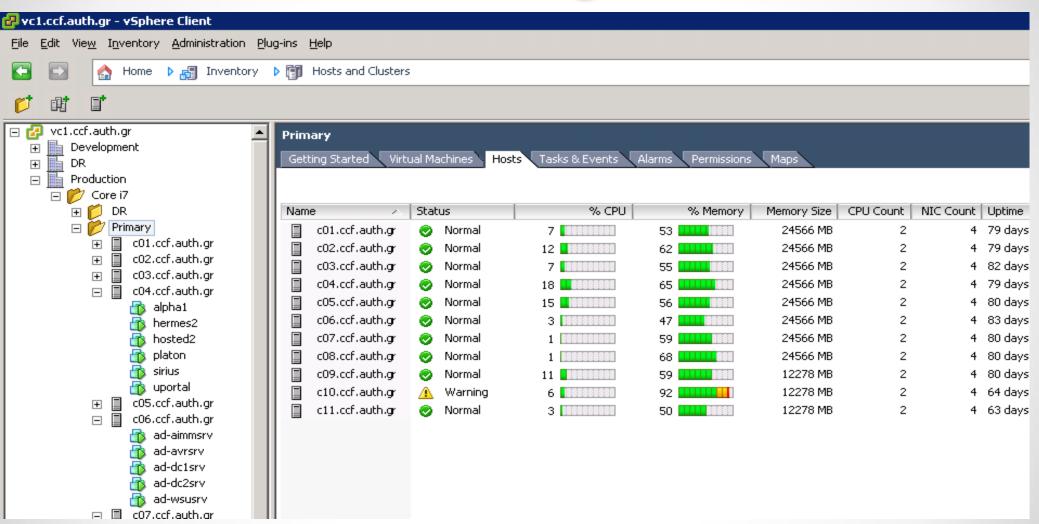
# VM management





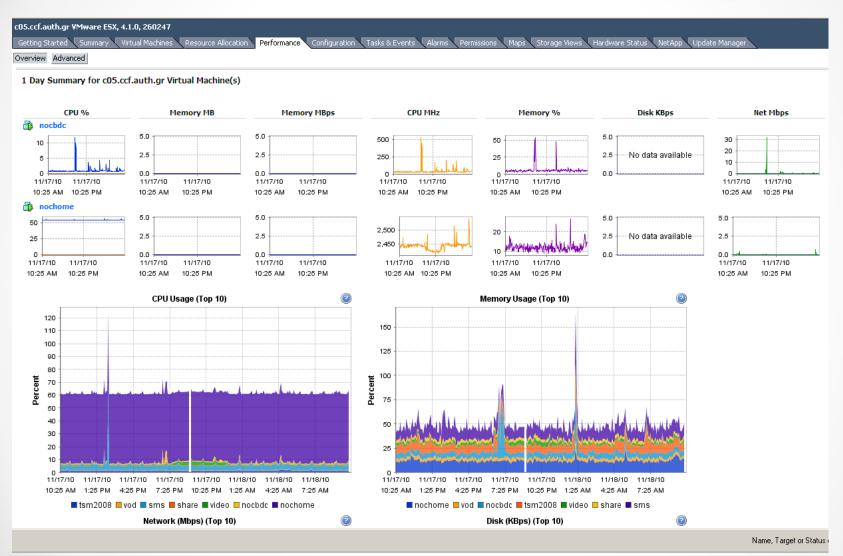


# Host management





# Resource monitoring







# Virtualization advantages

- Make servers independent of specific hardware
- Live migration of a VM between blades
- Live resource addition (disks, memory, CPU)
- Flexibility in management
- Manager without need for physical access
- Survival from catastrophes and failures (business continuity)
- Centralized mechanism to make backup copies
   snapshots of whole VMs are taken easily
- Centralized monitoring of state («health») of VMs





# NOC Services (indicative)

Electronic mail (e-mail)

- Personal Online Storage Personal Webpages
- Wireless Access (Wi-Fi)
- Access to electronic resourcedure I)
- Detailed description of services : <a href="http://noc.auth.gr/services">http://noc.auth.gr/services</a>
- Detailed service usage instructions : http://noc.auth.gr/manuals





# Landscape of services

#### Personal

User authentication is required in order to access services:

NOC, ITC, University Library, Secretariats, other Service Providers

#### Web services

Website development AUTh and NOC

Infrastructure for website hosting
Other AUTh units

Interfaces development

Press news, tele-education

Directory services, e-university

Network Access

Connection to AUThnet

- Wired
- Wireless
- Through a secure channel

Voice and Video

Cooperative activities

- telephony
- Video transmissions
- teleconference





### Personal

Services available to all members of AUTh after user authentication

- mail antispam antivirus
- Web pages + personal data storage
- digital certificates
- login.auth.gr access to services without password exposure (through Single Sign On - SSO)



#### Web services

Web services address users inside or outside AUTh

- Websites for NOC and AUTh
- Interface for institutional user account
- Application for press news press.auth.gr
- Web site hosting for units and users (plesk)
- Application for electronic lessons (eclass)
- Search engines and point maps
- webmail.auth.gr server





#### Voice and video services

Services that support activities and meeting live

- web conferencing
- video lecture streaming
- voice over IP
- instant messaging





## Special Services

- Queries from AUTh units to the University Catalog (ΠΥΚΑ)
  - Access to AUTh members' data
- (e-mailing lists)
  - o members of collaboration teams exchange email
- mass-mail tool
  - Massive e-mail delivery to all users, or special interest groups.
     Recipients addresses are pooled dynamically from user management platform
- Proxy services
  - Accelerated access to web pages through web proxy
- Quarantine of virus infected computers
  - o special VLAN for communication through quarantine server
- Computer time synchronization (clock.auth.gr)





#### Middleware

Infrastructure service, supporting production services

- Computer naming-addressing (DNS-DHCP)
  - Assignment of IP address and FQDN to computers at AUTh
- University Catalogue (ΠΥΚΑ)
  - Data base containing data for AUTh members
- User management platform (uManage)
  - Handling of institutional user accounts at AUTh
- Directory Services (LDAP)
  - Serves queries from all production services for user data
- Authentication Authorization Accounting (RADIUS AAA)
  - User access and rights control for core υπηρεσίες
- Authentication Authorization Infrastructure (AAI)
  - Access control especially for web services





## User Management

uManage – software developed in-house to facilitate management of user accounts at AUTh

#### Consists of:

- Websites for users
  - register.auth.gr
    - Automated registration using one-time password
  - accounts.auth.gr
    - Management of account's settings and services
- Website for administrators
  - umanage.ccf.auth.gr
    - o Creation, renewal, expiration, locking, check for proper functionality of user accounts
- backend
  - database, sql procedures-triggers, soap web interfaces
  - scripts to update LDAP
  - · cronjobs for account expiration and informational message sending





## **Directory Services**

Offer info about users and services users are granted

- ПҮКА db
  - Connected to secretariat db + Personnel db
- Master LDAP
  - o schema attributes
- Slave LDAP redundant servers
- Queries for user data from:
  - NOC production services
  - Other AUTh units
  - User mailers and search tools





#### Access control AAA

#### Access control for production services

- Radius AAA cooperates with core services wifi, wired, dialup, voip, vpn,
  - Authentication + Authorization from LDAP
  - Accounting to databases





#### Access control AAI

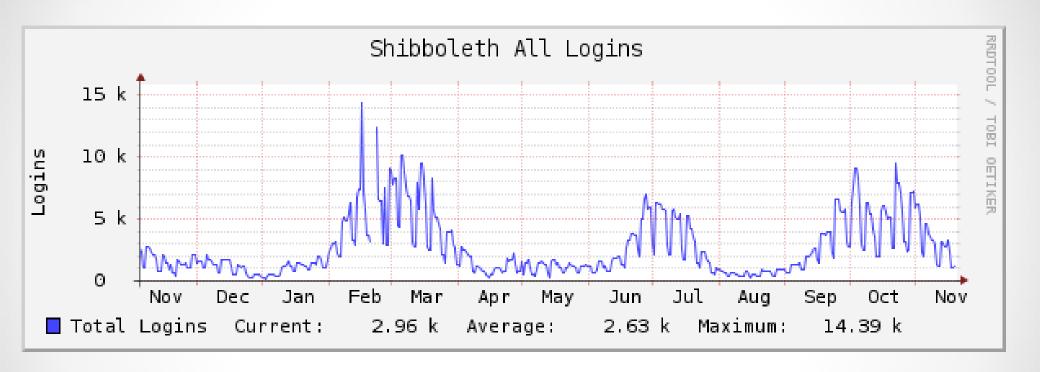
Access control for web services using Authentication Authorization Infrastructure

- Identity provider
  - Single sign-on (PubCookie)
  - Identity Provider (Shibboleth)
- Service providers at AUTh and third parties
  - Federated service
  - User-controlled attribute release
    - Secretariat services, Technical Depts, HEAL-LINK, GRNET, GUNET





#### Cacti statistics





# The Greek School Network (GSN)

- Largest public network in Greece
- Connects more than 14.300 schools, 3.400 educational units and libraries
- Closed educational intranet student safety is a primary target.
- Value added network services for the education
- Based on open source development
- User support and training for the services GSN provides
- Network infrastructure complementary to GRNET
- Broadband access GSN is a central target





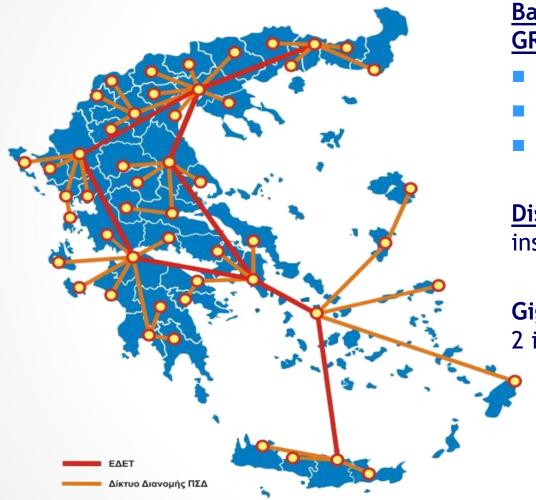
# **GSN** operations

- Part of ministry's strategic planning to introduce and utilize ICT in education
- Implemented by a cooperating human network:
  - Ministry of education
  - 2 Research Centers, 9 Universities, 2 TEI
  - AUTH participates through NOC which is responsible for:
    - User helpdesk (at Thessaloniki, Pella, Serres)
    - Service Level Agreement (SLA) framework for ICT services
    - Computer Security Incident Response Team CSIRT for the GSN
- Best Practice at a national and international level





# Network backbone



#### Backbone network provided by GRNET:

- very good collaboration
- complimentary operations
- minimizing OPEX

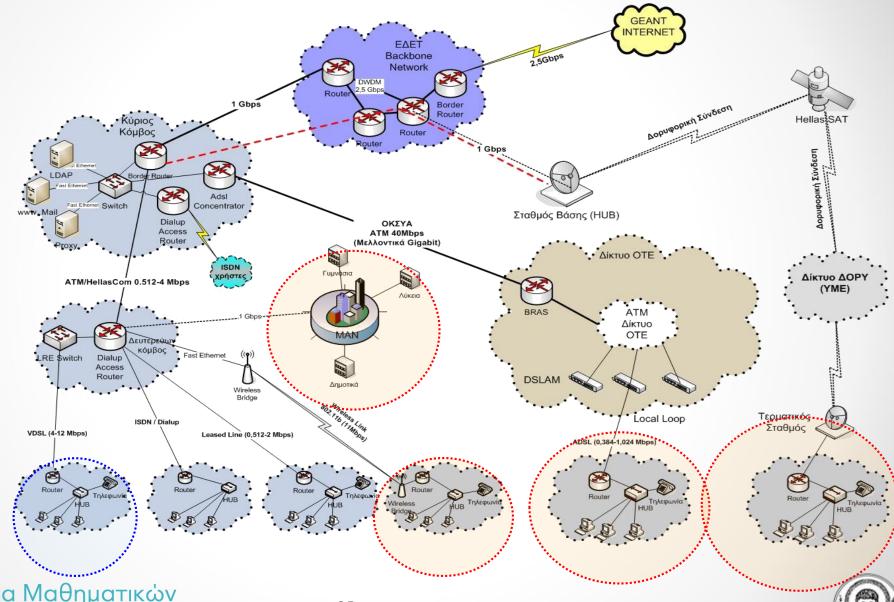
<u>Distribution network</u>: 51 nodes installed inside OTE premises

**Gigabit** interconnections to GRNET-2 in more than 10 major cities





#### **GSN Network architecture**



#### User helpdesk

#### Provides assistance to AUTh and GSN users

- Handles user requests and provides help to solve technical problems
- Organizes briefings, collects, organizes and presents statistics for NOC services
- Coordinates training activities and edits training material
- Creates user manuals and provides information for NOC services (telephone and on counter at AUTh campus)



#### User helpdesk

#### Handles requests for:

- o creation/renewal of user accounts
- Connection/registration to the network for new and moving computers
- Creation/update of e-mail aliases
- Creation/update of computer CNAMEs
- Hosting of webpages/websites at web.auth.gr
- Connection/registration of new wireless infrastructure networks





## User helpdesk

- Problem solving and technical assistance provision for:
  - Acquisition of digital certificates and connection through the VPN service
  - Computer connections to the network (wired, wireless, dialup)
  - e-mail settings for lots of applications and operating systems
  - Settings for personal storage space
  - Settings for all e-services provided by NOC



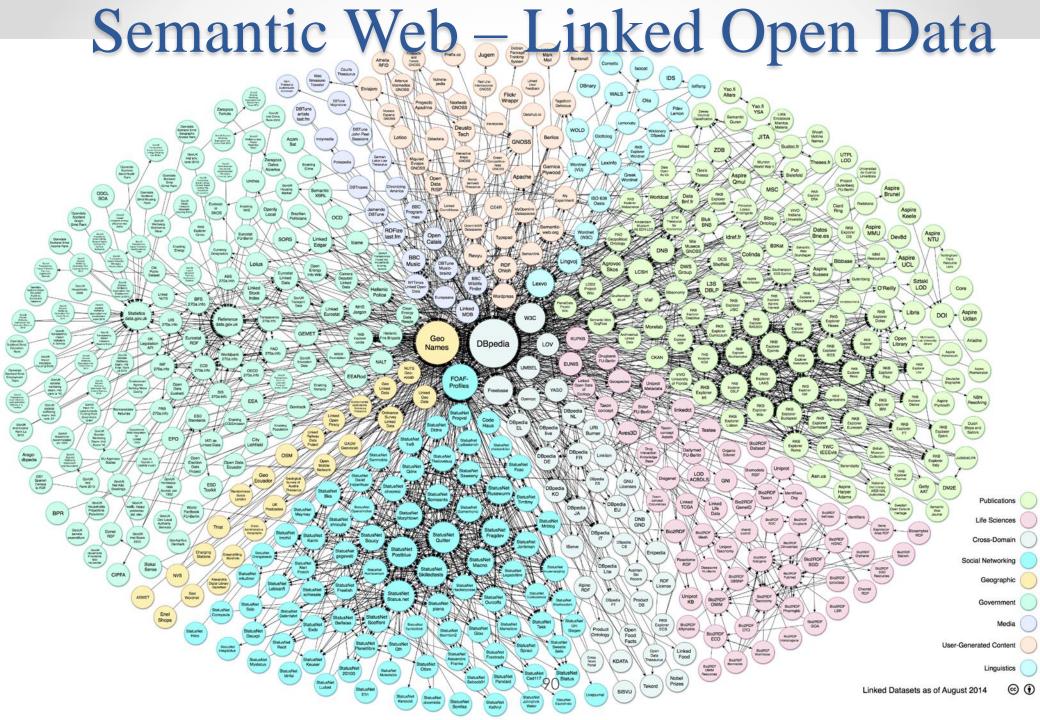


## Helpdesk activities

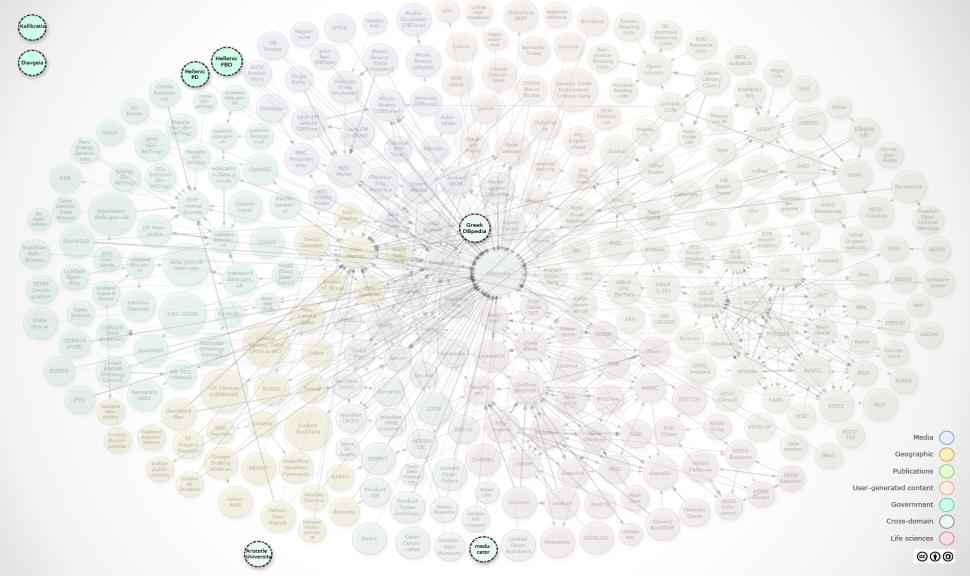
- NOC helpdesk is in charge of security incident handling for computers connected to AUTHnet. It handles:
  - $\circ$  Complains involving computers from AUTh (including 'home' computers from  $\Delta IO\Delta O\Sigma$ )
  - Cases of illegal content distribution (copyrights violations)
  - Cases of virus infected computers that try to infect other computers on the Internet







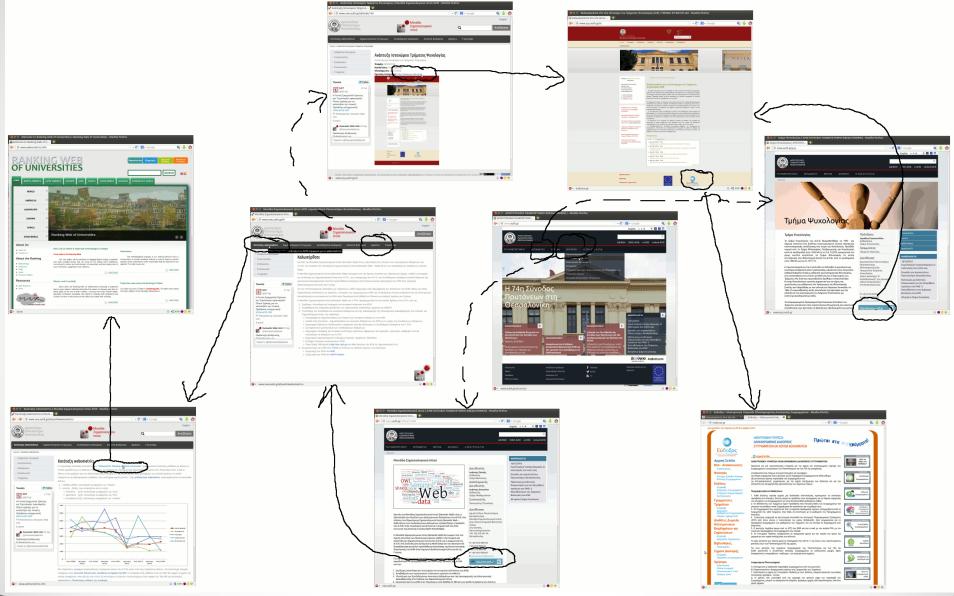
#### AUTh presence in Linked Open Data







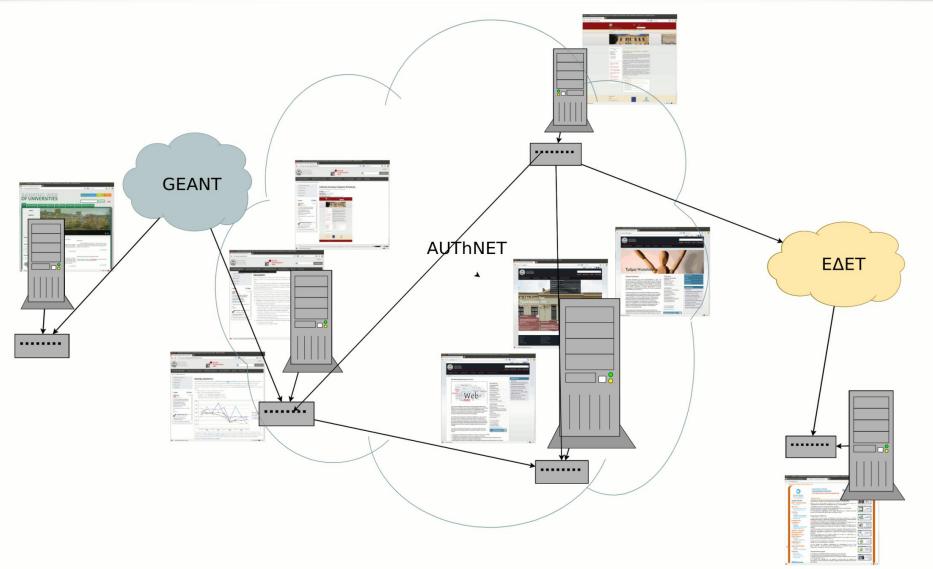
#### Web of Documents (Web1.0)



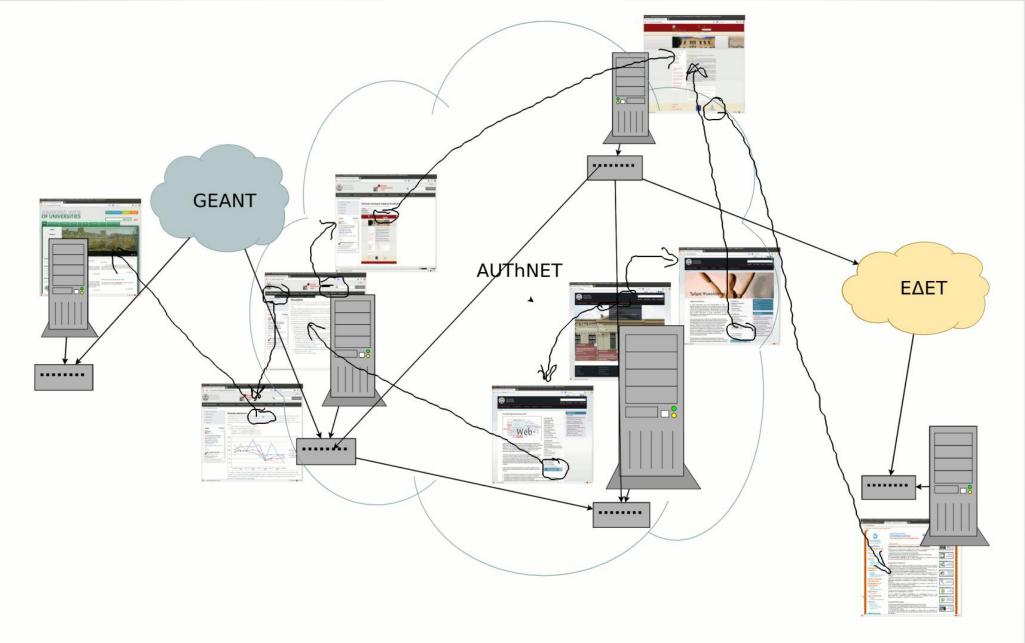




#### Υποκείμενες Υποδομές στο Web1.0

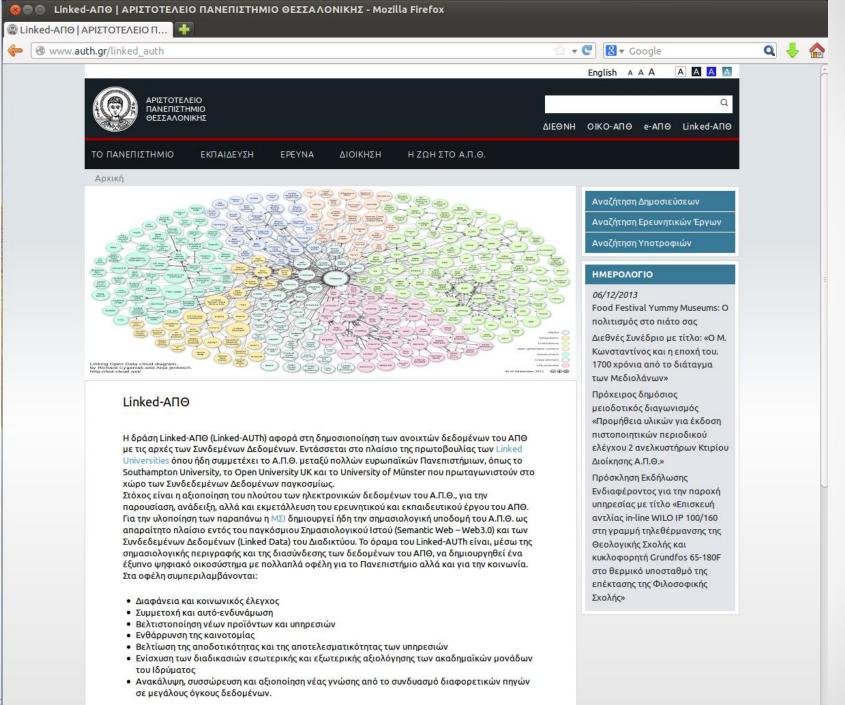








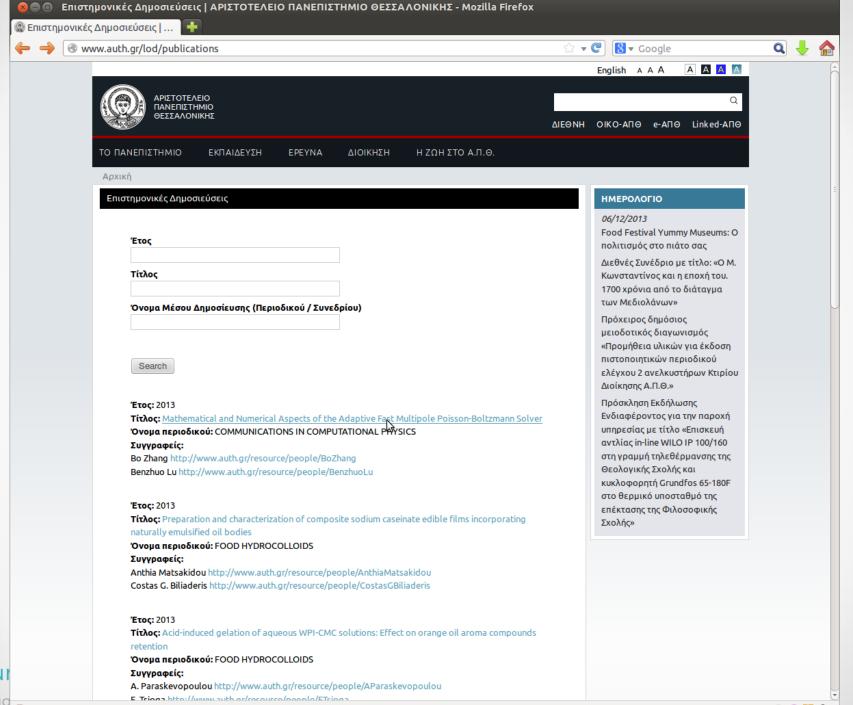






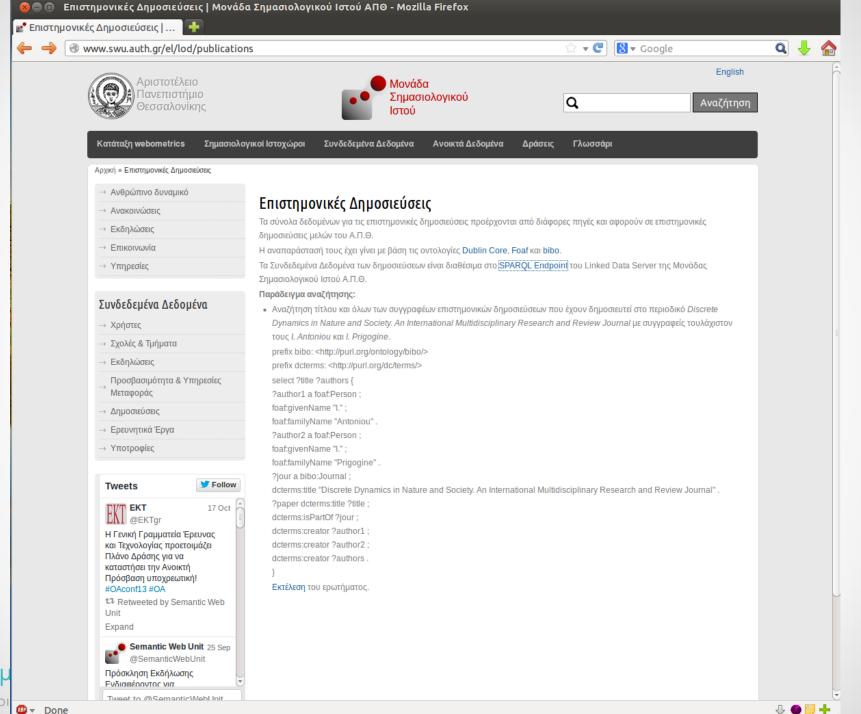


Η δρυσσιοποίρση των ανοικτών δεδομένων του Α.Π.Θ.ως Διασυνδεδεμένα Ανοιχτά Δεδομένα δίνει



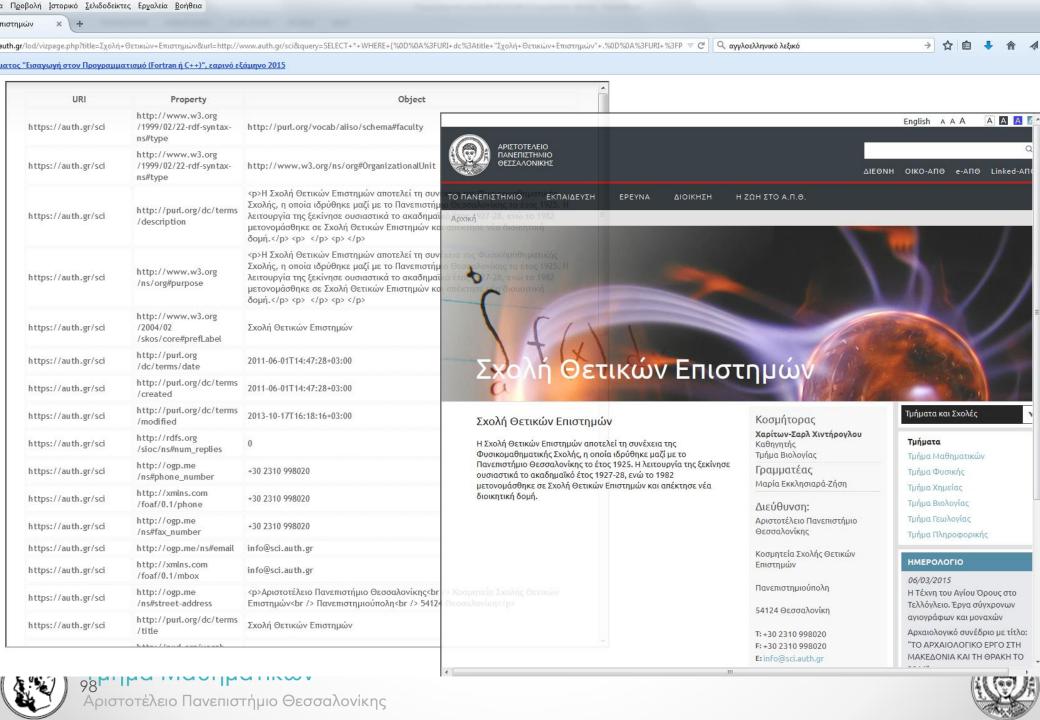


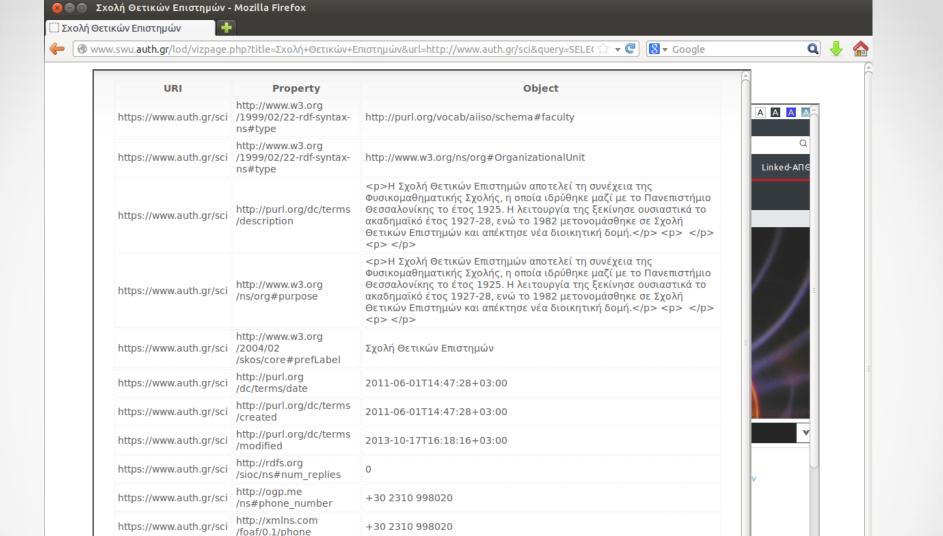












+30 2310 998020

info@sci.auth.gr

info@sci.auth.gr

Θεσσαλονίκη

Σχολή Θετικών Επιστημών





http://ogp.me

https://www.auth.gr/sci\_http://ogp.me/ns#email

/ns#fax number

http://xmlns.com

http://ogp.me/ns#street-

http://purl.org/dc/terms

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Αριστοτέλειο Πανεπιστήμιο Θεσσαλονίκης<br/>br /> Κοσμητεία

Σχολής Θετικών Επιστημών <br /> Πανεπιστημιούπολη <br /> 54124

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#### Relevant Movies!

Lo and Behold, Reveries of the Connected World (2016) <a href="http://www.imdb.com/title/tt5275828/">http://www.imdb.com/title/tt5275828/</a>

The Circle (2017) <a href="http://www.imdb.com/title/tt4287320/">http://www.imdb.com/title/tt4287320/</a>

Zero Days (2016) <a href="http://www.imdb.com/title/tt5446858/">http://www.imdb.com/title/tt5446858/</a>

Banking on Bitcoin (2016) <a href="http://www.imdb.com/title/tt5033790/">http://www.imdb.com/title/tt5033790/</a>

Deep Web (2015) <a href="http://www.imdb.com/title/tt3312868/">http://www.imdb.com/title/tt3312868/</a>

Trust Machine: The Story of Blockchain (2018) <a href="https://www.imdb.com/title/tt7407496/">https://www.imdb.com/title/tt7407496/</a>





#### Bonus tracks:



http://www.matrix24.gr/2018/03/kalifornia-epiase-doulia-se-fastfountadiko-to-proto-rompot-psistis/



The X-Files S11E07 Story Line: In a world of ever-increasing automation and artificial intelligence, Mulder and Scully find themselves targets in a deadly game of catand-mouse.

https://www.imdb.com/title/tt6803124/?ref =ttep ep7

#### Exercise 1: Separate reality from sci-fi....





# Ερωτήσεις & Απαντήσεις

